



***INSTITUTE OF
TECHNOLOGY***

Transfer-out Report

June 2019

Oklahoma State University Institute of Technology
Okmulgee, Oklahoma

Office of Institutional Research

Introduction

The Transfer-out Feedback Form is a self-report instrument that addresses the needs and expectations of respondents upon first arrival at OSUIT and perceptions of the transfer process from OSUIT to their subsequent transfer institution. Satisfaction scales were included in this survey that align with student satisfaction scales used in other surveys on the OSUIT campus. The transferred students were also asked to provide their current grade-point average at their transfer institution in an attempt to identify some aspect of academic achievement after leaving OSUIT.

Method

The sample for this fourth annual administration of the Transfer-out Feedback Form consisted of students (including graduates) from academic year 2017-2018 who transferred to another institution by the start of the spring 2019 semester; these students were identified using data from the National Student Clearinghouse. Because the survey was administered online, students must also have a valid email address on file. In total, 270 previously enrolled students were invited to participate. An invitation email was sent on 03/01/2019 with seven follow-up reminders, each including the link to the survey. The survey closed on 04/30/2019 with 31 viable responses for an 11.5 percent response rate.

Results

In this 2019 group (again, academic year 2017-2018 transfer-outs):

- Gender skewed much more *female* (71%) in 2019 than in previous years.
- 35.5% were in Arts & Sciences (declared majors only).
- 80.7% found OSUIT to be *as expected* upon arrival on campus.
- 87.1% had everything they needed upon arrival at OSUIT.
- 29.0% found that, over time, their expectations of OSUIT changed.
- OSUIT fell short for 25.8%, exceeded expectations for 32.26% in 2019; both are higher rates than previous years.
- 67.7% report GPA at the transfer institution as 3.0 or above.
- 25.8% reported earning an associate degree while at OSUIT.
- 19.4% reported transferring general education courses as difficult/somewhat difficult.
- 22.6% repeated gen-ed courses taken at OSUIT for transfer to current institution.
- 38.7% needed to add gen-ed courses not taken at OSUIT for transfer to current institution.
- 16.1% took more gen-ed courses than needed before transfer to current institution.

Observations

Student comments varied greatly with both positive and negative remarks, matter-of-fact criticisms, and a number of items to address. Several students reportedly left to pursue different majors or bachelor degrees. While many (74.2%) reported the process with transferring credits to another institution as easy/somewhat easy, not all transfers played out seamlessly.

Satisfaction with OSUIT was measured using scales commonly applied to other surveys on campus with a focus on 1) academic programs, 2) student services, 3) gains acquired through OSUIT to show preparedness, and 4) summary items that reflect general satisfaction with OSUIT that the student intends to share with others. As with all the results included in this report, low participation over the

past four years makes generalizability of the findings relatively weak. In addition, the ratio of female-to-male respondents was uncharacteristic; it does not reflect the composition of the campus population. Take caution with the interpretation of the findings, to follow, on the student satisfaction scales:

- **Academic Services:** Over the past four years, satisfaction with instructors has generally improved, particularly with regard to communication with student, quality of instructors in both gen-ed and technical majors, and instructor professionalism. Satisfaction with degree advisement fell this year. Satisfaction for the student organizations associated with majors/programs, though low, showed improvement this year.
- **Student Services:** A small decline was noted for satisfaction in Admissions/Recruitment and the Assessment Center; more substantial declines were reported in the areas of Counseling, Lasso Center, Registrar’s Office/Enrollment, and Student Financial Services; satisfaction with the Bursar’s Office and the Library remained unchanged from the previous year.
- **Gains acquired at OSUIT:** Agreement increased over the past year for statements such as “OSUIT helped me gain the proper skills needed for my chosen career”, “OSUIT helped prepare me to interact with people from diverse backgrounds”, and OSUIT helped me achieve my educational goals.” To a lesser extent, agreement increased for the statements “OSUIT provided opportunities for hands-on experience...” and “OSUIT helped me build contacts with professionals...” in their chosen career fields.
- **Summary Items:** Over the past four years, satisfaction on the summary items was highest in 2019. Results show that 64.5 percent of students transferring to other schools would recommend OSUIT to family and friends; 71.0 percent would choose to attend OSUIT again; and 77.4% were satisfied with their college experience at OSUIT overall.

Satisfaction percentages noted above were drawn from the sum of percentages for the two highest positive responses in a scale, such as *Satisfied/Very Satisfied*. The following tables summarize the responses by transfer students for the past four years beginning with *Demographics*, followed by *Needs and Expectations*, *Satisfaction with Academic Programs*, *Satisfaction with Student Services*, *Gains Acquired at OSUIT*, and the *Summary Items*.

Curtis Miller, IR Analyst
OSUIT Institutional Research

Demographics

Gender	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Female	8	33.33%	5	38.46%	18	52.94%	22	70.97%
Male	15	62.50%	8	61.54%	15	44.12%	9	29.03%
No Answer	1	4.17%	0	0.00%	1	2.94%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

What major(s) were you taking when you decided to transfer from OSUIT? Mark all that apply.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Arts & Sciences - Allied Health Sciences (pre-nursing)	2	6.25%		0.00%	2	5.13%	2	6.45%
Arts & Sciences - Business	4	12.50%	4	22.22%	1	2.56%	1	3.23%
Arts & Sciences - Enterprise Development, Business Administration	1	3.13%		0.00%		0.00%		0.00%
Arts & Sciences - Enterprise Development, General Studies		0.00%		0.00%	1	2.56%	3	9.68%
Arts & Sciences - Office Information Systems Technologies		0.00%		0.00%		0.00%	1	3.23%
Arts & Sciences - Pre-Education (elementary)		0.00%	1	5.56%	1	2.56%	1	3.23%
Arts & Sciences - Pre-Education (secondary)	6	18.75%	2	11.11%	5	12.82%	2	6.45%
Arts & Sciences - Pre-Professional Studies		0.00%		0.00%		0.00%	1	3.23%
Automotive Technologies - Collision Repair		0.00%		0.00%		0.00%	1	3.23%
Automotive Technologies - GM ASEP		0.00%		0.00%		0.00%	1	3.23%
Automotive Technologies - PRO-TECH		0.00%		0.00%	1	2.56%		0.00%
Construction Technologies - Electrical		0.00%		0.00%		0.00%	1	3.23%
Construction Technologies - High Voltage Lineman	2	6.25%		0.00%		0.00%		0.00%
Culinary Arts	2	6.25%		0.00%		0.00%	2	6.45%
Diesel & Heavy Equipment - Komatsu		0.00%		0.00%	1	2.56%		0.00%
Diesel & Heavy Equipment - Western Equipment Dealers Assoc.		0.00%		0.00%	1	2.56%		0.00%
Energy Technologies - Natural Gas Compression		0.00%	1	5.56%		0.00%		0.00%
Energy Technologies - Pipeline Integrity Technology	1	3.13%		0.00%	1	2.56%		0.00%
Engineering Technologies - Civil Eng/Surveying (AAS)	1	3.13%		0.00%		0.00%		0.00%
Engineering Technologies - Civil Engineering (BT)	2	6.25%		0.00%		0.00%		0.00%

Engineering Technologies - Electrical/Electronics & Instrumentation (AAS)	1	3.13%		0.00%	1	2.56%		0.00%
Engineering Technologies - Instrumentation Engineering (BT)		0.00%	1	5.56%	1	2.56%		0.00%
Engineering Technologies - Manufacturing		0.00%		0.00%	1	2.56%	1	3.23%
Information Technologies - (AS)		0.00%	1	5.56%		0.00%		0.00%
Information Technologies - (AAS)	1	3.13%		0.00%		0.00%		0.00%
Information Technologies - Information Assurance and Forensics Option (BT)		0.00%		0.00%	2	5.13%	1	3.23%
Information Technologies - IT Enterprise Management Option (BT)		0.00%		0.00%	1	2.56%		0.00%
Information Technologies - Network Infrastructure Option (BT)		0.00%		0.00%	2	5.13%		0.00%
Information Technologies - Software Development Option (BT)		0.00%		0.00%	1	2.56%		0.00%
Nursing & Health Sciences - Nursing (AAS)		0.00%	1	5.56%		0.00%		0.00%
Nursing & Health Sciences - Nursing LPN to RN Transition	1	3.13%		0.00%	2	5.13%		0.00%
Nursing & Health Sciences - Orthotics & Prosthetics		0.00%		0.00%	2	5.13%	2	6.45%
Visual Communication - 3D Modeling & Animation		0.00%		0.00%		0.00%		0.00%
Visual Communication - Graphic Design		0.00%		0.00%	1	2.56%	2	6.45%
Visual Communication - Photography		0.00%		0.00%	1	2.56%		0.00%
Watchmaking - Watchmaking & Microtechnology		0.00%		0.00%	1	2.56%		0.00%
Other (Please specify):	3	9.38%	2	11.11%	5	12.82%	9	29.03%
No Answer	5	15.63%	5	27.78%	4	10.26%		0.00%
Total*	32	100.00%	18	100.00%	39	100.00%	31	100.00%

*Multiple responses allowed on this item; totals may exceed headcount; non-respondents included in count.

What major(s) were you taking when you decided to transfer from OSUIT? Mark all that apply.

2019

Concurrent (5)

"Just took a math class"

"Non Degree student"

"Undecided"

"Undeclared"

Needs and Expectations at OSUIT

When you first arrived, was OSUIT what you expected?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Yes	19	79.17%	11	84.62%	26	76.47%	25	80.65%
No	4	16.67%	1	7.69%	6	17.65%	6	19.35%
No Answer	1	4.17%	1	7.69%	2	5.88%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

When you first arrived, did you have everything you needed?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Yes	19	79.17%	11	84.62%	31	91.18%	27	87.10%
No	4	16.67%	1	7.69%	1	2.94%	4	12.90%
No Answer	1	4.17%	1	7.69%	2	5.88%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

As you became familiar with OSUIT, did your expectations change?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
No	15	62.50%	8	61.54%	21	61.76%	22	70.97%
Yes	8	33.33%	4	30.77%	11	32.35%	9	29.03%
No Answer	1	4.17%	1	7.69%	2	5.88%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Did OSUIT meet, exceed, or fall short of your expectations?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Met expectations	14	58.33%	8	61.54%	19	55.88%	13	41.94%
Exceeded expectations	5	20.83%	2	15.38%	6	17.65%	10	32.26%
Fell short	4	16.67%	2	15.38%	7	20.59%	8	25.81%
No Answer	1	4.17%	1	7.69%	2	5.88%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

On a four-point scale, what is your current GPA at your current/transfer institution? Please estimate if your institution uses a different scale.								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
3.5 to 4.0	6	25.00%	7	53.85%	14	41.18%	10	32.26%
3.0 to 3.49	10	41.67%	3	23.08%	13	38.24%	11	35.48%
2.5 to 2.99	2	8.33%	0	0.00%	4	11.76%	7	22.58%
2.0 to 2.49	4	16.67%	1	7.69%	0	0.00%	1	3.23%
1.5 to 1.99	0	0.00%	0	0.00%	0	0.00%	1	3.23%
1.0 to 1.49	0	0.00%	1	7.69%	0	0.00%	0	0.00%
less than 1.0	0	0.00%	0	0.00%	0	0.00%	1	3.23%
No Answer	2	8.33%	1	7.69%	3	8.82%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

While attending OSUIT, did you enroll in courses that you thought would meet the general education course								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Yes	14	58.33%	12	92.31%	22	64.71%	26	83.87%
No	0	0.00%	0	0.00%	5	14.71%	4	12.90%
I don't remember	1	4.17%	0	0.00%	0	0.00%	1	3.23%
No Answer	9	37.50%	1	7.69%	7	20.59%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Did you earn an associate degree at OSUIT?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
No	11	45.83%	7	53.85%	18	52.94%	23	74.19%
Yes	9	37.50%	5	38.46%	11	32.35%	8	25.81%
No Answer	4	16.67%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

If "Yes", select each or both, as appropriate.								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Associate of Science (AS)	5	20.83%	3	23.08%	8	23.53%	1	3.23%
Associate of Applied Science (AAS)	5	20.83%	3	23.08%	6	17.65%	7	22.58%
Both (AS and AAS)	2	8.33%	1	7.69%	3	8.82%	0	0.00%
No Answer	12	50.00%	6	46.15%	17	50.00%	23	74.19%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

About how many credit hours did you earn from OSUIT?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Less than 12 credit hours	0	0.00%	0	0.00%	2	5.88%	5	16.13%
12 to 24	6	25.00%	4	30.77%	4	11.76%	9	29.03%
25-44	2	8.33%	2	15.38%	4	11.76%	7	22.58%
45 to 64	3	12.50%	1	7.69%	5	14.71%	3	9.68%
65 to 84	1	4.17%	2	15.38%	2	5.88%	3	9.68%
85+ credit hours	4	16.67%	1	7.69%	4	11.76%	2	6.45%
No Answer	8	33.33%	3	23.08%	13	38.24%	2	6.45%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

How many of your GENERAL EDUCATION courses from OSUIT counted toward the general education requirements at your current institution?								
	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
All	10	41.67%	8	61.54%	12	35.29%	14	45.16%
Some	6	25.00%	4	30.77%	13	38.24%	15	48.39%
None	1	4.17%	0	0.00%	3	8.82%	2	6.45%
Not applicable	1	4.17%	0	0.00%	1	2.94%	0	0.00%
No Answer	6	25.00%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

How would you describe the process of transferring your general education courses from OSUIT to meet requirements at your current institution?

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Easy	11	45.83%	5	38.46%	15	44.12%	18	58.06%
Somewhat easy	5	20.83%	6	46.15%	6	17.65%	5	16.13%
Somewhat difficult	1	4.17%	0	0.00%	1	2.94%	5	16.13%
Difficult	0	0.00%	1	7.69%	4	11.76%	1	3.23%
I don't remember	0	0.00%	0	0.00%	0	0.00%	1	3.23%
Not applicable	1	4.17%	0	0.00%	3	8.82%	1	3.23%
No Answer	6	25.00%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Was the number of OSUIT courses that your current institution accepted for its general education course requirements:

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
More than you expected?	4	16.67%	2	15.38%	2	5.88%	8	25.81%
The same as you expected?	11	45.83%	8	61.54%	19	55.88%	13	41.94%
Less than you expected?	2	8.33%	1	7.69%	5	14.71%	9	29.03%
Not applicable	1	4.17%	1	7.69%	3	8.82%	1	3.23%
No Answer	6	25.00%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Select all that apply: Did you experience any of the following situations in meeting general education requirements at your current institution?

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
I repeated one or more courses at my current institution that I already took at OSUIT to meet a general education requirement.	1	3.57%	2	11.11%	5	12.82%	7	22.58%
I needed to take one or more courses that I did not take at OSUIT to meet a general education requirement at my current institution.	11	39.29%	10	55.56%	16	41.03%	12	38.71%
I took more general education courses at OSUIT than I needed to meet the general education requirements at my current institution.	3	10.71%	1	5.56%	7	17.95%	5	16.13%
No Answer	13	46.43%	5	27.78%	11	28.21%	7	22.58%
Total	28	100.00%	18	100.00%	39	100.00%	31	100.00%

*Multiple responses allowed on this item; totals may exceed headcount; non-respondents included in count.

Satisfaction with Academic Programs at OSUIT

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Professionalism of instructors								
Very Dissatisfied	0	0.00%	1	7.69%	3	8.82%	2	6.45%
Dissatisfied	0	0.00%	0	0.00%	1	2.94%	3	9.68%
Neutral	2	8.33%	1	7.69%	2	5.88%	2	6.45%
Satisfied	7	29.17%	7	53.85%	10	29.41%	10	32.26%
Very Satisfied	8	33.33%	3	23.08%	13	38.24%	14	45.16%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Quality of instructors' communication with students								
Very Dissatisfied	0	0.00%	1	7.69%	2	5.88%	2	6.45%
Dissatisfied	0	0.00%	0	0.00%	1	2.94%	3	9.68%
Neutral	1	4.17%	2	15.38%	3	8.82%	1	3.23%
Satisfied	8	33.33%	6	46.15%	13	38.24%	11	35.48%
Very Satisfied	8	33.33%	3	23.08%	9	26.47%	14	45.16%
No Answer	7	29.17%	1	7.69%	6	17.65%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Quality of instructors in General Education (ex., math, writing, history courses)								
Very Dissatisfied	0	0.00%	1	7.69%	1	2.94%	1	3.23%
Dissatisfied	0	0.00%	0	0.00%	2	5.88%	3	9.68%
Neutral	3	12.50%	2	15.38%	2	5.88%	3	9.68%
Satisfied	6	25.00%	4	30.77%	14	41.18%	11	35.48%
Very Satisfied	8	33.33%	5	38.46%	9	26.47%	13	41.94%
No Answer	7	29.17%	1	7.69%	6	17.65%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Quality of instructors in my major program of study								
Very Dissatisfied	0	0.00%	1	7.69%	2	5.88%	1	3.23%
Dissatisfied	0	0.00%	0	0.00%	1	2.94%	2	6.45%
Neutral	2	8.33%	3	23.08%	4	11.76%	5	16.13%
Satisfied	9	37.50%	5	38.46%	11	32.35%	12	38.71%
Very Satisfied	6	25.00%	3	23.08%	11	32.35%	10	32.26%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Advisement I received on my degree requirements								
Very Dissatisfied	1	4.17%	0	0.00%	4	11.76%	4	12.90%
Dissatisfied	0	0.00%	0	0.00%	2	5.88%	2	6.45%
Neutral	4	16.67%	4	30.77%	2	5.88%	8	25.81%
Satisfied	6	25.00%	6	46.15%	9	26.47%	9	29.03%
Very Satisfied	6	25.00%	2	15.38%	12	35.29%	8	25.81%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Advisement I received on career matters	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Very Dissatisfied	1	4.17%	0	0.00%	3	8.82%	2	6.45%
Dissatisfied	2	8.33%	0	0.00%	1	2.94%	3	9.68%
Neutral	4	16.67%	5	38.46%	6	17.65%	8	25.81%
Satisfied	5	20.83%	5	38.46%	9	26.47%	10	32.26%
Very Satisfied	5	20.83%	2	15.38%	10	29.41%	8	25.81%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Opportunities for practical experience in my chosen career field	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Very Dissatisfied	1	4.17%	0	0.00%	3	8.82%	0	0.00%
Dissatisfied	2	8.33%	1	7.69%	0	0.00%	1	3.23%
Neutral	4	16.67%	4	30.77%	6	17.65%	13	41.94%
Satisfied	4	16.67%	5	38.46%	8	23.53%	9	29.03%
Very Satisfied	6	25.00%	2	15.38%	11	32.35%	8	25.81%
No Answer	7	29.17%	1	7.69%	6	17.65%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Student organization associated with my program	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Very Dissatisfied	1	4.17%	1	7.69%	2	5.88%	2	6.45%
Dissatisfied	2	8.33%	0	0.00%	0	0.00%	1	3.23%
Neutral	6	25.00%	6	46.15%	13	38.24%	11	35.48%
Satisfied	5	20.83%	3	23.08%	5	14.71%	8	25.81%
Very Satisfied	3	12.50%	2	15.38%	8	23.53%	7	22.58%
No Answer	7	29.17%	1	7.69%	6	17.65%	2	6.45%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Satisfaction with Student Services at OSUIT

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Admissions/Recruitment								
Very Dissatisfied	1	4.17%	1	7.69%	3	8.82%	0	0.00%
Dissatisfied	0	0.00%	0	0.00%	1	2.94%	4	12.90%
Neutral	4	16.67%	2	15.38%	4	11.76%	9	29.03%
Satisfied	9	37.50%	8	61.54%	9	26.47%	10	32.26%
Very Satisfied	3	12.50%	1	7.69%	12	35.29%	7	22.58%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Assessment Center								
Very Dissatisfied	0	0.00%	0	0.00%	0	0.00%	1	3.23%
Dissatisfied	1	4.17%	0	0.00%	0	0.00%	1	3.23%
Neutral	6	25.00%	3	23.08%	7	20.59%	9	29.03%
Satisfied	6	25.00%	7	53.85%	10	29.41%	12	38.71%
Very Satisfied	4	16.67%	2	15.38%	12	35.29%	7	22.58%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Bursar's Office								
Very Dissatisfied	1	4.2%	0	0.00%	2	5.88%	3	9.68%
Dissatisfied	0	0.0%	0	0.00%	0	0.00%	3	9.68%
Neutral	3	12.5%	2	15.38%	5	14.71%	4	12.90%
Satisfied	8	33.3%	7	53.85%	10	29.41%	13	41.94%
Very Satisfied	5	20.8%	3	23.08%	12	35.29%	7	22.58%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.0%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Counseling Services								
Very Dissatisfied	0	0.00%	2	15.38%	0	0.00%	0	0.00%
Dissatisfied	0	0.00%	0	0.00%	1	2.94%	2	6.45%
Neutral	8	33.33%	6	46.15%	7	20.59%	15	48.39%
Satisfied	5	20.83%	3	23.08%	10	29.41%	7	22.58%
Very Satisfied	4	16.67%	1	7.69%	11	32.35%	5	16.13%
No Answer	7	29.17%	1	7.69%	5	14.71%	2	6.45%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
LASSO Center (tutoring services)								
Very Dissatisfied	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Dissatisfied	3	12.50%	1	7.69%	1	2.94%	0	0.00%
Neutral	5	20.83%	7	53.85%	7	20.59%	14	45.16%
Satisfied	4	16.67%	2	15.38%	8	23.53%	9	29.03%
Very Satisfied	5	20.83%	2	15.38%	13	38.24%	7	22.58%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Library Services	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Very Dissatisfied	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Dissatisfied	1	4.17%	1	7.69%	1	2.94%	1	3.23%
Neutral	4	16.67%	6	46.15%	6	17.65%	9	29.03%
Satisfied	4	16.67%	4	30.77%	8	23.53%	12	38.71%
Very Satisfied	8	33.33%	1	7.69%	14	41.18%	8	25.81%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Registrar's Office/Enrollment	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Very Dissatisfied	1	4.17%	0	0.00%	1	2.94%	1	3.23%
Dissatisfied	0	0.00%	0	0.00%	2	5.88%	2	6.45%
Neutral	3	12.50%	4	30.77%	4	11.76%	10	32.26%
Satisfied	8	33.33%	6	46.15%	9	26.47%	10	32.26%
Very Satisfied	5	20.83%	2	15.38%	13	38.24%	7	22.58%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Student Financial Services	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Very Dissatisfied	2	8.33%	0	0.00%	2	5.88%	1	3.23%
Dissatisfied	1	4.17%	0	0.00%	2	5.88%	6	19.35%
Neutral	3	12.50%	6	46.15%	4	11.76%	7	22.58%
Satisfied	6	25.00%	4	30.77%	9	26.47%	8	25.81%
Very Satisfied	5	20.83%	2	15.38%	12	35.29%	8	25.81%
No Answer	7	29.17%	1	7.69%	5	14.71%	1	3.23%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Gains Acquired at OSUIT:**Please indicate whether or not you agree with the following statements.**

OSUIT helped me gain the proper skills needed for my chosen career.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	2	8.33%	1	7.69%	2	5.88%	1	3.23%
Disagree	1	4.17%	0	0.00%	2	5.88%	2	6.45%
Neither Agree nor Disagree	3	12.50%	4	30.77%	9	26.47%	10	32.26%
Agree	7	29.17%	5	38.46%	6	17.65%	10	32.26%
Strongly Agree	4	16.67%	2	15.38%	10	29.41%	8	25.81%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

OSUIT provided opportunities for hands-on experience in my chosen career field.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	1	4.17%	0	0.00%	2	5.88%	1	3.23%
Disagree	2	8.33%	1	7.69%	1	2.94%	4	12.90%
Neither Agree nor Disagree	5	20.83%	5	38.46%	11	32.35%	11	35.48%
Agree	6	25.00%	5	38.46%	6	17.65%	6	19.35%
Strongly Agree	3	12.50%	1	7.69%	9	26.47%	9	29.03%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

OSUIT helped me build contacts with professionals in my chosen field.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	2	8.33%	2	15.38%	3	8.82%	2	6.45%
Disagree	2	8.33%	2	15.38%	3	8.82%	3	9.68%
Neither Agree nor Disagree	4	16.67%	3	23.08%	9	26.47%	12	38.71%
Agree	5	20.83%	3	23.08%	7	20.59%	9	29.03%
Strongly Agree	4	16.67%	2	15.38%	7	20.59%	5	16.13%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

OSUIT helped prepare me to interact with people from diverse backgrounds.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	1	4.17%	2	15.38%	1	2.94%	1	3.23%
Disagree	1	4.17%	0	0.00%	4	11.76%	1	3.23%
Neither Agree nor Disagree	2	8.33%	4	30.77%	8	23.53%	10	32.26%
Agree	9	37.50%	4	30.77%	6	17.65%	15	48.39%
Strongly Agree	4	16.67%	2	15.38%	10	29.41%	4	12.90%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

OSUIT helped me achieve my educational goals.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	1	4.17%	2	15.38%	3	8.82%	4	12.90%
Disagree	0	0.00%	0	0.00%	3	8.82%	1	3.23%
Neither Agree nor Disagree	2	8.33%	3	23.08%	3	8.82%	5	16.13%
Agree	9	37.50%	5	38.46%	9	26.47%	14	45.16%
Strongly Agree	5	20.83%	2	15.38%	10	29.41%	7	22.58%
No Answer	7	29.17%	1	7.69%	6	17.65%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Summary Items

I would choose to attend OSUIT again.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	2	8.33%	2	15.38%	3	8.82%	3	9.68%
Disagree	1	4.17%	0	0.00%	3	8.82%	1	3.23%
Neither Agree nor Disagree	1	4.17%	2	15.38%	5	14.71%	5	16.13%
Agree	6	25.00%	7	53.85%	4	11.76%	11	35.48%
Strongly Agree	7	29.17%	1	7.69%	14	41.18%	11	35.48%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

I would recommend OSUIT to my friends and family.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	2	8.33%	2	15.38%	2	5.88%	3	9.68%
Disagree	0	0.00%	0	0.00%	2	5.88%	3	9.68%
Neither Agree nor Disagree	3	12.50%	2	15.38%	4	11.76%	5	16.13%
Agree	6	25.00%	7	53.85%	8	23.53%	8	25.81%
Strongly Agree	6	25.00%	1	7.69%	13	38.24%	12	38.71%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Overall, I am satisfied with my college experience at OSUIT.	2016		2017		2018		2019	
	count	percent	count	percent	count	percent	count	percent
Strongly Disagree	2	8.33%	2	15.38%	2	5.88%	3	9.68%
Disagree	0	0.00%	0	0.00%	2	5.88%	2	6.45%
Neither Agree nor Disagree	1	4.17%	1	7.69%	3	8.82%	2	6.45%
Agree	9	37.50%	8	61.54%	10	29.41%	11	35.48%
Strongly Agree	5	20.83%	1	7.69%	12	35.29%	13	41.94%
No Answer	7	29.17%	1	7.69%	5	14.71%	0	0.00%
Total	24	100.00%	13	100.00%	34	100.00%	31	100.00%

Appendix
Transfer-out Feedback Form



**INSTITUTE OF
TECHNOLOGY**

TRANSFER-OUT FEEDBACK FORM

We value your opinion and appreciate your feedback! This survey deals with aspects of your transfer from OSUIT to another college or university. In particular, we want to know how well GENERAL EDUCATION courses transferred. As a reminder, general education courses are taught primarily in the School of Arts & Sciences and include courses such as reading/writing (composition, literature), social sciences (history, sociology), humanities (art/music appreciation, philosophy, ethics), speech, foreign language, and basic math and science; please keep this in mind as you respond.

Confidentiality Statement: All responses to this survey are strictly confidential. Published reports will not include any personally identifiable information. This survey will be used by OSUIT administrators to improve services for all students as well as for accountability and accreditation purposes. If you have any questions or concerns, feel free to contact Dr. Curtis E. Miller in the OSUIT Office of Institutional Research at (918) 293-5498, or by email at iar@okstate.edu.

Today's date: _____

If you remember your OSUIT CWID, please enter below (no dashes):

Name

First: _____

Middle/Initial: _____

Last: _____

Suffix (Jr., II, etc.): _____

Gender

- Male
 Female

Date of Birth (MM/DD/YYYY) _____ / _____ / _____

What major(s) were you taking when you decided to transfer from OSUIT? Mark all that apply.

- Arts & Sciences - Allied Health Sciences (pre-nursing)
- Arts & Sciences - Business
- Arts & Sciences - Enterprise Development, Business Administration
- Arts & Sciences - Enterprise Development, General Studies
- Arts & Sciences - Office Information Systems Technologies
- Arts & Sciences - Pre-Education (elementary)
- Arts & Sciences - Pre-Education (secondary)
- Automotive Technologies - Collision Repair
- Automotive Technologies - Ford ASSET
- Automotive Technologies - GM ASEP
- Automotive Technologies - MOPAR CAP
- Automotive Technologies - PRO-TECH
- Automotive Technologies - Toyota T-TEN
- Construction Technologies - Air Conditioning & Refrigeration
- Construction Technologies - Construction Management
- Construction Technologies - Electrical
- Construction Technologies - High Voltage Lineman
- Culinary Arts
- Diesel & Heavy Equipment - Aggreko SelecTech
- Diesel & Heavy Equipment - CAT Dealer Prep
- Diesel & Heavy Equipment - Komatsu
- Diesel & Heavy Equipment - Truck Technician
- Diesel & Heavy Equipment - Western Equipment Dealers Assoc.
- Energy Technologies - Natural Gas Compression
- Energy Technologies - Pipeline Integrity Technology
- Energy Technologies - Power Plant Technology
- Engineering Technologies - Civil Engineering (BT)
- Engineering Technologies - Civil Engineering/Surveying (AAS)
- Engineering Technologies - Electrical/Electronics & Instrumentation (AAS)
- Engineering Technologies - Electromechanical
- Engineering Technologies - Engineering Graphics & Design Drafting
- Engineering Technologies - Instrumentation Technology (AAS)
- Engineering Technologies - Instrumentation Engineering (BT)
- Engineering Technologies - Manufacturing Technology
- Information Technologies - (AAS)
- Information Technologies - (AS)
- Information Technologies - Information Assurance and Forensics Option (BT)
- Information Technologies - IT Enterprise Management Option (BT)
- Information Technologies - Network Infrastructure Option (BT)
- Information Technologies - Software Development Option (BT)
- Nursing & Health Sciences - Nursing (AAS)
- Nursing & Health Sciences - Nursing LPN to RN Transition
- Nursing & Health Sciences - Orthotics & Prosthetics Technology
- Visual Communication - 3D Modeling & Animation
- Visual Communication - Graphic Design Technology
- Visual Communication - Photography
- Watchmaking - Watchmaking & Microtechnology
- Other (Please specify) _____

When you first arrived, was OSUIT what you expected?

- Yes
- No

If No, briefly, please tell us how OSUIT was different from what you expected:

When you first arrived, did you have everything you needed?

- Yes
- No

If No, briefly, let us know what you needed upon arrival at OSUIT:

As you became familiar with OSUIT, did your expectations change?

- No
- Yes

If Yes, how so?

Did OSUIT meet, exceed, or fall short of your expectations?

- Met expectations
- Exceeded expectations
- Fell short

If we fell short, please let us know how we fell short:

On a four-point scale, what is your current GPA at your current/transfer institution? *Please estimate if your institution uses a different scale.*

- 3.5 to 4.0
- 3.0 to 3.49
- 2.5 to 2.99
- 2.0 to 2.49
- 1.5 to 1.99
- 1.0 to 1.49
- less than 1.0

What led you to transfer from OSUIT to another school?

What problems, if any, did you experience during your process of transferring from OSUIT?

While attending OSUIT, did you enroll in courses that you thought would meet the general education course requirements at your current institution?

- Yes
- No
- I don't remember
- Not applicable

Did you earn an associate degree at OSUIT?

- Yes
- No

If yes, select each or both, as appropriate.

- Associate of Science (AS)
- Associate of Applied Science (AAS)

About how many credit hours did you earn from OSUIT?

How many of your GENERAL EDUCATION courses from OSUIT counted toward the general education requirements at your current institution?

- All
- Some
- None
- Not applicable

How would you describe the process of transferring your general education courses from OSUIT to meet requirements at your current institution?

- Easy
- Somewhat easy
- Somewhat difficult
- Difficult
- I don't remember
- Not applicable

Was the number of OSUIT courses that your current institution accepted for its general education course requirements...

- More than you expected?
- The same as you expected?
- Less than you expected?
- Not applicable

Select all that apply: Did you experience any of the following situations in meeting general education requirements at your current institution?

- I repeated one or more courses at my current institution that I already took at OSUIT to meet a general education requirement.
- I needed to take one or more courses that I did not take at OSUIT to meet a general education requirement at my current institution.
- I took more general education courses at OSUIT than I needed to meet the general education requirements at my current institution.

Please indicate your satisfaction with your Academic Program at OSUIT.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Professionalism of instructors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of instructors' communication with students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of instructors in General Education (ex., math, writing, history courses)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of instructors in my major program of study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advisement I received on my degree requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advisement I received on career matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities for practical experience in my chosen career field	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student organization associated with my program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate your satisfaction with the Student Services department at OSUIT.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Admissions/Recruitment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assessment Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bursar's Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LASSO Center (tutoring services)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Registrar's Office/Enrollment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student Financial Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate whether or not you agree with the following statements.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
OSUIT helped me gain the proper skills needed for my chosen career.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSUIT provided opportunities for hands-on experience in my chosen career field.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSUIT helped me build contacts with professionals in my chosen field.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSUIT helped prepare me to interact with people from diverse backgrounds.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSUIT helped me achieve my educational goals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would choose to attend OSUIT again.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend OSUIT to my friends and family.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with my college experience at OSUIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Is there anything else you would like us to know? Here's your chance...

By the way, you can still earn your associate's degree after you transfer by having the credits from your new institution applied at OSUIT! And, an associate's degree can result in reducing the number of classes needed for the bachelor degree. Contact the Reverse Transfer Coordinator at 918-293-4680 or email osuit.admissions@okstate.edu.

Thank you for your time and your feedback! It has been our privilege to provide both college-level career education in advancing technologies *and* general education for your future academic goals. Thank you for choosing to work with us in this endeavor. Best wishes!

If you have any questions or concerns, please contact our office:

OSUIT Office of Institutional Research
Michelle Canan, Director of Institutional Research (918) 293-5494
Curtis E. Miller, Institutional Research Analyst (918) 293-5498
Email: iar@okstate.edu